# LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

**M.A.** DEGREE EXAMINATION – **SOCIAL WORK**

FOURTH SEMESTER – **APRIL 2023**

**PSW 4507 – INDUSTRIAL RELATIONS AND LABOUR WELFARE**

Date: 29-04-2023 Dept. No. Max. : 100 Marks

Time: 09:00 AM - 12:00 NOON

## PART – A

**Answer *all* questions. Each answer should not exceed *50 words*.** **(10 x 2 = 20)**

1. Define Industrial Relations.
2. Identify the major actors in Industrial Relations.
3. List out any four major National Trade Unions in India.
4. Define Collective Bargaining.
5. Write a short note on 'Gherao' and 'Lock out'.
6. State the meaning of 'Works Committee'.
7. Define Labour welfare.
8. Identify theExtra-mural welfare measures.
9. Define Social Security.
10. State any two functions of the Central Board of Workers' Education in India.

## PART – B

**Answer any *Four* questions. Each answer should not exceed 300 *words*.** **(4 x 10 = 40)**

11. Discuss the various Approaches to the study of Industrial Relations.
12. Discuss the role of the employer and the Trade Unions in the process of Collective Bargaining.
13. Explain in detail the Tripartite Approach for resolving industrial disputes.
14. Summarize the role of I.L.O. in Labour Welfare.
15. Bring out the significance of Workers' Participation in Management.

## PART – C

**Answer any *Two* questions. Each answer should not exceed 600 *words*.** **(2 x 20 = 40)**

16. Analyze the factors determining the Industrial Relations in current economic scenario in India
17. Evaluate the role of Government, Employer and Trade Union inpromoting Labour welfare activities post Covid19.
18. What is Occupational Health? Elucidate on the various Occupational Hazards and Diseases that are a threat to the Occupational Health of the Industrial Workers with suitable examples.

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